SA Training Outline for Studio Assistants in Training

1. Introduction to Equipment Use

• Overview of Available Equipment

- o Types of cameras, audio gear, lighting, and accessories
- o Basic functions and features of each type
- Importance of proper equipment handling

2. Check-In and Check-Out Procedures

Booking System Familiarity

- Navigating the dashboard
- Managing equipment reservations

• Equipment Checkout Process

- Verifying student IDs and reservation details
- o Check-out: Inspecting equipment before handover
- Documenting any existing issues or damage

• Equipment Check-In Process

- Thorough inspection upon return
- Checking for missing parts or damage
- o Logging the condition of returned equipment and updating records

Handling Issues

- Steps to take if equipment is returned damaged or incomplete (remember your customer service training!
- Communicating with students about equipment responsibilities
- Reporting and escalating issues to senior/staff

3. Equipment Maintenance and Storage

Daily Maintenance Routines

- Cleaning lenses and cameras
- Proper wrapping and storage of cables
- Checking batteries and charging protocols

• Preventive Maintenance

- o Regular checks for wear and tear
- How to report and document equipment issues

Calibration and testing of equipment

• Proper Storage Techniques

- o Safe storage practices for cameras, audio gear, and lighting
- Organizing equipment in storage areas (No loose straps, neatly arranged etc)
- Importance of securing equipment properly (Health and safety)

3. Equipment Operation

• Camera Operation

- Basic settings: Exposure, focus, and white balance
- Using different types of cameras for various scenarios (e.g., studio shoots, live events)

Audio Equipment

- Microphone types and usage (e.g., lapel, shotgun, handheld | Condenser, dynamic etc)
- Audio mixers and recorders: Setup and operation
- Connection with each relevant camera

Lighting Setup

- Basic three-point lighting setup
- Adjusting light intensity and angles (e.g with reflector/diffuser)

5. Mediazone Facilities Overview

Audio Studio

- Equipment and Setup
 - Overview of available audio recording equipment
 - Setting up microphone, audio interfaces, and mixers
 - Adjusting basic settings for optimal sound quality

Studio Use and Best Practices

- Operating the audio recording software
- Managing recording sessions (setup, monitoring, and postproduction)

Radio Studio

Equipment Overview

- Introduction to radio broadcasting equipment
- Using microphones, mixers, and broadcast software

Broadcasting Procedures

Running live shows and recording sessions

- Managing live sound levels and transitions
- Archiving and managing recorded content

• Digital Lab / Edit Stations

Workstation Overview

- Introduction to editing stations and software (e.g., Adobe Premiere Pro, After Effects)
- Managing project files and storage

Editing Workflow

- Basic folder structure (emphasize importance)
- Importing, organizing, and managing media files
- Basic editing tasks: Cutting, trimming, and adding effects
- Exporting projects in different formats

Etiquette and Maintenance

- Keeping workstations clean and organized
- Emphasis of proper protocol (no eating/drinking)
- Properly shutting down systems and storing media/backing up to the server

Photography Studio

Studio Equipment Overview

- Introduction to photography equipment (equipment that is permanently based in the studio)
- Operating backdrops

Post-Shoot Procedures

Safely dismantling and storing equipment

6. Event Coverage

Pre-Event Preparation

- Understanding the event requirements (live vs. highlight video)
- Choosing appropriate equipment for the event
- Setting up equipment on-site: Cameras, audio, and lighting

• Live Event Coverage

- o Capturing video in real-time: Framing, focus, and camera movements
- Monitoring audio levels and adjusting on the fly
- Communicating with the event team for smooth operation

Highlight Video Coverage

- Capturing key moments and b-roll footage
- o Techniques for dynamic shots (e.g., panning, tilting, tracking)
- Managing time and shooting ratio effectively to cover all aspects of the event

7. Basic Video Editing

Introduction to Editing Software

- o Overview of commonly used software (e.g., Adobe Premiere Pro)
- o Importing footage and organizing files

• Basic Editing Techniques

- Sequences
- Trimming and cutting clips
- Adding transitions, titles, and basic effects
- Synchronizing audio and video (multicam)

• Exporting and Delivering the Final Product

- Export settings
- Ensuring the final video meets quality standards
- Backing up project files and raw footage
- Delivery methods (Frame.io / initial, secondary, delivery forms)

8. Assessment and Feedback

• Practical Skills Test

- Demonstrating proficiency in equipment operation, maintenance, and event coverage
- o Performing a mock check-in/check-out procedure
- Editing a short video from provided footage
- o Operating in the various Mediazone facilities effectively

• Review Session

- One-on-one feedback from the assigned Studio Assistant
- o Discussion of strengths, weaknesses, and areas for improvement

Ongoing Learning

- Encouraging continuous practice with equipment and facilities
- Access to additional resources and tutorials for skill enhancement